



November 2022

**URGENT
IMPORTANT SAFETY ADVISORY
NUBY™ 3-PACK RING CHILL KOOL SOOTHER TEETHERS**

On November 23, 2022, Elfe Juvenile Products and Luv N' Care Ltd. of Monroe, Louisiana, in conjunction with Health Canada issued a safety advisory.

Under the CCPSA, item 4 of schedule 2, infant teether fillings must not contain any living micro-organisms. Health Canada testing has revealed that the liquid filling of the teether contains Bacillus cereus, and although these bacteria generally do not cause illness, the bacteria can affect children with weak immune systems, causing stomach pain, vomiting, and diarrhea, if the teether is punctured and the liquid from the teether is ingested.

In Canada, approximately 10,686 units of these Nuby™ 3-pack Ring Chill Kool Soother teethers were sold nationwide by major retailers and independent retailers.

Elfe Juvenile Products have not received any reports of incidents or illness related to use of these teethers.

This Safety Advisory affects only the following models in Canada:

Nuby 3-Pack Ring Chill Kool Soother Teethers models No. 537169 (BRU SKU 292729) with lot number **M2K18V** only sold between March 2022 and November 2022.



The lot number is embossed on the back of the packaging and engraved on the product's plastic chamber as shown below.



If you believe you have one of these teethers in your possession, please stop using the unit immediately and contact Elfe Juvenile Products for a replacement teether at <https://www.elfe.com/en/safety-advisories>.

We apologize for any inconvenience and appreciate your assistance. If you have any questions, please do not hesitate to contact us.

Sincerely,
Elfe Juvenile Products

Post until February 28, 2023